

<b>GAS FIRE TROUBLE SHOOTING TABLE</b>					
	<b>Fault</b>	<b>Action</b>	<b>I still have a problem</b>	<b>Action</b>	<b>I still have a problem</b>
1	Fire will Not Ignite	Check gas pressure at fire	If pressure is correct see item2		See trouble shooting headings for further assistance: If Fault not listed contact: Widney Customer service
2	The pilot does not spark	Check spark Gap	Spark Gap is correct but has no spark	Replace igniter	As Above
3	Fire Ignition Sparks but does not light	Check pilot jet for blockage	Pilot is clear but no gas coming through	Check Main Gas Valve for blockage	As Above
4	Pilot light ignites but main burner does not ignite	Check main injector for blockage	The main injector is clear but the fire does not ignite	Check Main Gas Valve for Blockage	As Above
5	Pilot Light ignites but when the fire is turned up the main burner does not ignite and the pilot light goes out	Replace Pilot Light Assembly			
6	Pilot flame lifts off Pilot assembly	Retry ignition sequence up to 5 times	Replace pilot assembly		
7	Main burner ignites but flame is very low	Check main injector for blockage	The main injector is clear	Check for blockage in main gas valve and pipe work	As Above
8	The main gas valve is blocked	Replace gas valve	See trouble shooting headings for further assistance: If Fault not listed contact: Widney Customer service		
9	The gas feed pipe is blocked	Replace gas feed pipe	As Above		
10	Ceramic Radiant turning black ( Shooting)	Ensure that no direct draft is entering the fire	There are no drafts around the fire	Check to ensure radiants are correctly fitted	As Above
11	The main burner is blocked	Replace burner	See trouble shooting headings for further assistance: If Fault not listed contact: Widney Customer		
12	Fire burns with yellow flame	Ensure that no direct draft is entering the fire	There are no drafts around the fire	Check main injector for blockage	Contact Widney Customer service
13	Fire Flame fluctuates	Ensure that no direct draft is entering the fire	There is a draft from the rear of the fire	Contact: Widney Customer service	
14	Fire appears to be getting hot	Check gas pressure at fire	The gas pressure is correct	Contact: Widney Customer service	
15	Fire does not get hot enough	Check main injector for blockage	The injector is clear	Check gas pressure at fire	As Above